Benchmarking - South East Fraud Hub

	APPENDIX E						
Authority:	Hertfordshire	Essex	Kent	Hants	Suffolk	West Sussex	AVERAGE
Staffing:							
Number of fraud investigators	1.5 fte	2.6fte	2.8fte	3fte	1fte	1fte	2.1
Proactive Work							
Number of fraud awareness / training sessions completed	11	6	15	10	7	0	8
<u>Referrals:</u>							
Number of referrals during 2017/2018	Number						
Type: Blue Badge	Number	170	80	unk	1	6	
Social Care	70 18	170 66	80 19	unk 2	1 2	6 4	55 19
		1		0	2	0	
Grants Bank Mandate	0 4	0	2 13	0	0	5	1
Schools	16	2	0	6	0	4	4
	7	0		0	0	4	
Payroll	0	1	3 0	0	0	0	2
Insurance Procurement	0	4	0	0	4	0	1
Pensions	5	4	0	0	4	0	1
	0	5	2	0	1	3	2
Expenses Other	2	3	41	3	5	4	10
TOTAL	122	252	160		5 15	27	98
	122	232	100		15	21	50
Outcomes:							
Number of cases closed during 2017/2018	76	261	100	11	13	unknown	92
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Sanctions:							
Prosecutions	9	1	0	0	0	4	2
Disciplinary action - Dismissal	1	1	0	0	0	1	1
Disciplnary action - written warning / management advice etc	2	3	1	1	1	2	2
Debt generated / invoice generated	9	22	8	0	0	0	7
Mis-use letter sent (Blue Badge)	40	54	36	0	71	30	39
Blue Badge seized	6	28	0	0	63	86	31
Other	0	41	0	0	0	0	7
No Fraud Established	6	108	31	0	0	0	24
Forwarded to other agency	9	3	0	3	0	1	3
			<b></b>				
Financial Recovery							
	£						
Monies recovered (Non NFI)	0	89,504	0	0		36,420.00	20,987
Monies in recovery (Non NFI)	148,000	157,405	83,462	0	3,200	90,700.00	80,461
NFI Reported outcome	1,800,000	440,493	912,500	481000	431,000	160,000.00	704,166